

Automated Garbage Collection Frequently Asked Questions and Tips

- When do I set my cart out? Carts must be set out for collection by 7:00 a.m. on collection day.
- Where do I set my cart? Cart must be placed a minimum of 4' (four feet) from any structure, mailbox, pole, etc. and no more than 8' (eight feet) from the edge of the road. The cart must also be located on a flat an level surface as best possible and **handle of the cart must face your house.**
- What do I put in the cart? All typical household garbage. Please place in plastic bags and seal to prevent litter and help keep your cart clean.
Do not put - lumber, shingles, rocks, dirt, batteries, old tires, or hazardous wastes such as paint, motor oil, poisons and flammable liquids.
- What if I have more garbage than the cart will hold? If you routinely have more household garbage than will fit in your cart, you will need to purchase an extra cart for a cost of \$50.00. If this only occurs periodically, you can take this garbage in bags to the County Solid Waste dumpster located at 264 Mig Drive.
- What about bulky trash? Items that are too big or bulky, such as furniture, remodeling debris, mattresses, yard waste, etc. will be picked up once a week (as time allows) by a different truck.
- What if my cart is lost/stolen? Lost or stolen carts must be reported to the Lexington Police Department. Present police report at City Hall and cart will be replaced *once* at no cost. Any subsequent losses will be the responsibility of the resident.
- What if my cart is damaged? If the responsibility for the damage or loss of a City cart cannot be determined, the city will repair or replace it at city expense. If it is caused by negligence of the resident, there will be a charge of \$60.00 to the resident and the cart will be replaced.
- What if I move? City issued carts are for a specific address and must not be moved from that address. If you are moving, contact City Hall (731-968-6657) to inform them of your residence change.

TIPS

- Make sure the cart lid is closed before moving. Grab the handle and slowly tilt the cart towards you. You can push or pull the cart to roll it, but do not drag it. Always make sure the lid is closed before tilting or rolling.
- When rolling the cart on a slope, it is easier and safer to PUSH the cart when going downhill, and PULL the cart when going uphill. Be extra careful when rolling your cart when the ground is slippery from rain or frozen precipitation.
- Keep the lid closed when the cart is not in use. This keeps materials dry, reducing any unnecessary weight inside your cart, and keeps insects out.
- Store your cart beside your house, in the garage, backyard, or any other convenient, safe location. Rinse your cart out periodically to keep down odors.
- Place cart at curb, 4 feet from any obstruction with handle facing your house.
- Set cart and recyclables out by 7:00 a.m. on your designated collection day.
- Truck will only pick up what is inside the cart.
- Put recyclables in bags and set out for separate pickup by the Recycle Crew.